

WS-03478A-12-0307

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



0000140293

Investigator: Trish Meeter

Phone: (602) 7

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106726

Date: 10/30/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard Last: Mastriano

Account Name: Richard A. Mastriano

Home: (000) 000-0000

Street: 1022 S. W. 12th

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

October 26, 2012

Arizona Corporation Commission

1200 West Washington

Phoenix, AZ 85007

RE:WS-03478A-12-307

Arizona Corporation Commission
DOCKETED

OCT 31 2012

DOCKETED BY

DM

AZ CORP COMMISSION
DOCKET CONTROL

2012 OCT 31 P 4: 04

RECEIVED

To Whom it may Concern:

As a customer of Far West and Sewer I would like to object to the increase of 188.05% over current rates. As a winter visitor I object to having to pay the fee year round without any chance for a reduction when I am not using the service. All my other utilities are put on a standby basis when I do not use them, but not Far West Water and Sewer. I can understand the need to raise prices, but not to the extreme they are requesting and not without some accommodation for partial year users. I hope the Commission takes that into account.

Richard A. Mastriano

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

Docketed in WS 03478A 12/30/12

End of Comments

Date Completed: 10/30/2012

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